



Mr Peter Shullot  
483 Green Lanes  
London  
N13 4BS

14<sup>TH</sup> August 2007

**Case Reference: 30332405**

Thank you for your recent letter addressed to our Managing Director. Mr Salomone has read of your concerns and has passed your letter to me and requested that I respond to you directly.

Firstly we would like to recognise your positive opinion of the Fiat Croma and thank you for supporting us in terms of its overall design, performance and accessibility.

We appreciate your thoughts and understand the current guidelines to improve the environment and I would like to advise that the Panda Panda will eventually be available to buy however, for the foreseeable future only in Italy.

Thank you for taking the time to write to us, should you require any assistance in the future please do not hesitate to contact one of the Customer Relations Team on our free phone number 00800 34280000.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Kaye Seaton".

Kaye Seaton  
Senior Customer Relations Executive  
For & on behalf of Mr G Salomone