

483 Green Lanes
London
N13 4BS

19 October 2007

Christine Ourmieres
General Manager
Air France UK & Ireland
Plesman House
Cains Lane
Bedfont
TW14 9RL

Dear Christine Ourmieres

I sent you a letter dated 6 July, the same letter on 9 August and again on 18 September; to which you have not replied. A copy is enclosed.

Though I applaud you as Europe's leading airline for removing illegal immigrants, I would like you to show the same efficiency at responding to my letters.

Most Frenchmen have been very gracious about being defeated by us in a rugby World Cup semi-final for the third time, and losing the 2012 Olympics, but perhaps you are not of that ilk.

You should live up to your slogan – *The World's Favourite Airline* – and answer letters from self-made IT millionaires such as me.

I live in hope of a reply.

Yours sincerely

Peter Shullot

Enc.